

# The Connection

Kennebec Telephone Co., Inc.

## Chamberlain NAPA Notes

John Hloucha



As we enter a new year, all hoping for an early spring, the reality is we are going into the cold part of winter. There are many things we should be doing to make this time of year go smoother and a whole lot safer. We still have obligations and have to be out and about in the cold so precautions should be taken.

There are things like making sure your vehicle is ready to go to work, to school, or as simple as a quick trip to the grocery store. It's the little things that make the difference. Be sure to check over your vehicle and check out the little things normally forgotten, such as tire pressure, coolant levels, and fuel levels. If you can, get your battery checked and

your vehicle checked out by your local favorite service center. If you have a engine heater, use it on a regular basis or get one installed if you don't have one. It makes cold weather starting your vehicle easier and is better overall on your vehicle.

Also don't forget to be prepared if you do have vehicle problems in the cold weather. Have cold weather gear such as extra hats, gloves, and possibly blankets and battery backup for your phone if needed.

The simplest way to eliminate any issues you come across is to always be prepared and you will not have many worries to deal with.

## Please note: New Hours for Charley's Welding & Auto

**Monday-Friday  
7:00am-5:00pm  
Saturday & Sunday  
Closed**

If you have an emergency outside these hours  
please call our after hours number

**869-2424**

We apologized for any inconvenience  
that this change may cause.

February Dates to make a note of  
and-Groundhog Day  
14th- Valentine's Day  
18th-President's Day  
23rd-Farm & Home Show in Presho



Offers Good through Feb. 28, 2019



RESERVE ONLINE  
PICK UP IN STORE

**NAPAonline.com**

# You have questions?

We've all heard the adage: "There is no such thing as a dumb question." Around here, we like to hear from our customers! Often questions lead to improvements in your service, saving you time, or even saving money.

The monthly bill is often a difficult thing to navigate- when you are looking it over, if you have any questions with something on your bill, we'd be happy to walk through it with you and try to make it a little easier to understand.

Does your Internet seem like it's running slower than you think it should be? Don't just put up with it, give us a call. It may just need a quick fix (unplug it and plug it back in) or it may be an issue that others are having too and they haven't called in. We don't know unless you call, and we want everyone to have

the best service that is possible.

When you call, the phone will likely be answered by our Customer Service Representatives, Crystal and Tiarra. The more information you can give about an issue the better they will be able to let the proper manager know what's going on. That also means that the technician that comes out will have the proper equipment to deal with what's going on. So, you may be asked some questions that don't seem to have anything to do with what's going on; more and more often, everything is connected.

So, give us a call with your questions or just to check into what other services might be to your advantage. Monday-Friday, 8am- 5pm we'll be here to take your call at 869-2220.



**Managed Wi-Fi from Kennebec Telephone Co., Inc.**

**Router Lease      Trouble Shooting**

**Soft ware updates      Files transferred**

**Router replacement when needed**

**And more!**



**KENNEBEC TELEPHONE  
INTERNET**  
(605) 869-2220

## An Opportunity for You to make up to \$1500.00

We are opening up an opportunity for you, our customers, to make some extra money!! If you can help us hire for any of our position openings, we would be willing to pay you for it! When you see the various job ads that we post, bring us a qualified candidate to fill the opening, and if we hire your candidate, we will pay you \$1500 the following way:

- \* Upon hiring this person, day one we pay you \$300.00.
- \* When the person reaches 90 days of employment, we pay you another \$300.00.
- \* When the person reaches 6 months of employment, we pay you another \$300.00.
- \* On the one-year anniversary of the employee we will pay you \$600.00.

**This is how you would receive your "bounty" of \$1500.00 over a 12-month period.**

We define qualified as someone that has some knowledge and the desire to work in the defined area. They must be able to pass a background check, drug test and be an insurable driver. While we realize you won't know some of this you will have a vague idea so please don't bring us someone you know can't meet these qualifications.

**~Ask your friends, relatives, and anyone else you might think of to find us a candidate~**

We are currently advertising for an Automotive Technician and a Store Manager for Charley's Welding and Auto, in Kennebec. Also a NAPA Specialist for our Chamberlain NAPA Store. If you would like to have more detail on these jobs, you can call our office at 605-869-2220, or check the job ads on our Facebook page.



# They're Back

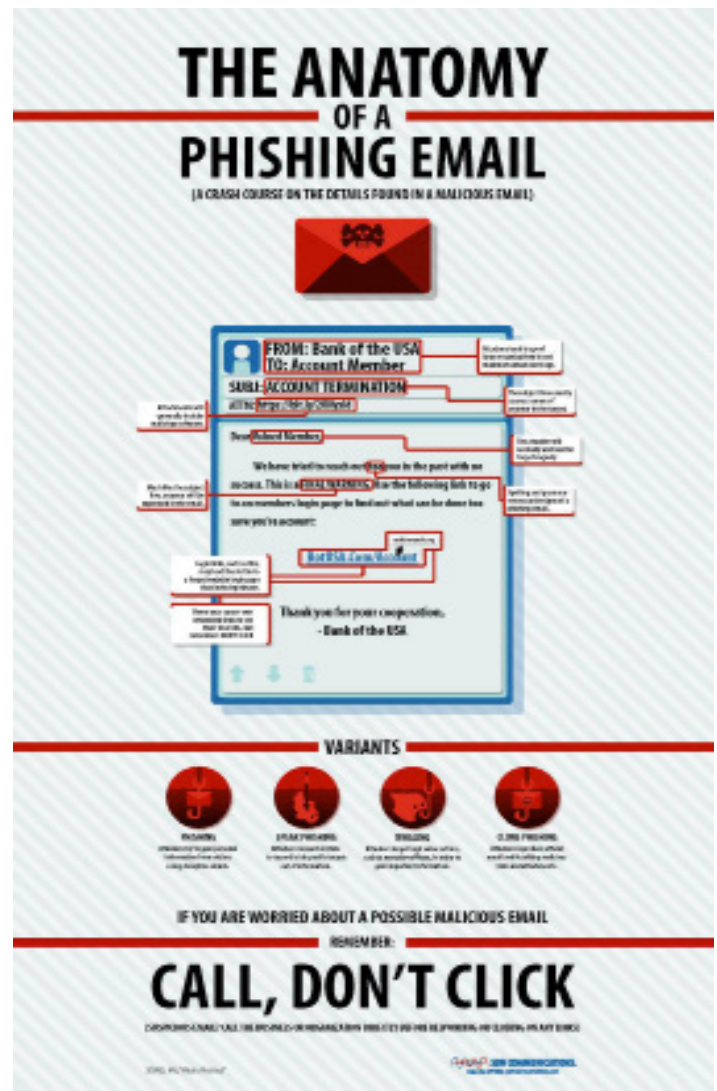
Over the last several months there have been bouts of “phishing email” that have made the rounds. These are emails that look like they may have come from someone legitimate, mostly with an attachment, saying that you have an unpaid invoice or some other nonsense.

Sad to say, they have used many of our company employee's email addresses, so they look real. However, if you check out the entire email address, instead of a .com at the end of the address it might show “.cn” which means it originated in China, or maybe “.lr” which comes from Liberia. So they are not from us.

Kennebec Telephone Company does not, as a rule, email out invoices as attachments- unless you have requested that it be sent. So, if you ever have any questions about a suspicious email, please call and ask about it before you open the attachment.

The email itself should not pose a problem, so don't panic if you open the email. However malware, “software that is specifically designed to disrupt, damage, or gain unauthorized access to a computer system,” may be lurking in the attachments.

Always “Call, Don't Click”!



*Stop by Kennebec Telephone's Booth!*

**2019**  
**PRESHO AREA CHAMBER**

*Say Hi to Samantha at the Charley's Table!*

**FARM & HOME SHOW**

**SATURDAY, FEBRUARY 23RD**  
**AT THE**  
**LYMAN GARDENS— PRESHO, SD**

**VENDOR DRAWINGS! CHAMBER DRAWINGS HOURLY!**  
**CONCESSIONS AVAILABLE, INCLUDING HOME MADE TACOS!!**

**NEED MORE INFO? CALL NICOLE AT 895-9445**

## KENNEBEC TELEPHONE CO., INC.

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KENNEBEC, SD 57544  
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PH: 605-869-2220

FAX: 605-869-2221  
Website: www.kennebectelephone.com



Kennebec Telephone Company  
Kennebec Telephone Internet  
Technology & Communication Specialists  
KTC Construction

PowerCom Electric in  
Kennebec & Chamberlain  
Charley's Welding & Auto Repair  
Chamberlain NAPA

**After Hours Please Call 869-2424**

## KENNEBEC TELEPHONE CO., INC.

**More than "just" a telephone company!**

### KTC CONSTRUCTION

A DIVISION OF KENNEBEC TELEPHONE CO., INC.



- Install & repairs water lines, sewer lines, and hydrants.
- Sell & install tire tank, Ritchie, Cobett, and
- Geothermal waterers
- Excavation
- Directional boring
- Gravel hauling
- Demolition work

### POWERCOM ELECTRIC & COMMUNICATION

A Division of Kennebec Telephone Co., Inc.

**CHAMBERLAIN, SD (605) 234-0528**    **KENNEBEC, SD (605) 869-2150**

- Residential
- Commercial
- Farm & Ranch
- Overhead and under-ground electric Line work
- Network wiring
- New build
- Renovation
- locating

### CHARLEY'S Welding & Auto Repair

A DIVISION OF KENNEBEC TELEPHONE CO., INC.



**202 S FOURTH ST  
KENNEBEC, SD  
(605) 869-9272**

For all your car, Pickup and Semi needs

- Oil Changes
- Tires
- Hydraulic hoses
- Full service NAPA Auto Care Center!

### CHAMBERLAIN



**134 S MAIN ST.  
CHAMBERLAIN, SD  
(605) 234-6009**

NAPA Auto Parts Store  
For all your  
Car, Pickup and Semi needs!

### Technology & Communication Specialists

- Security systems
- Video Monitoring systems
- Networking
- Computer repair
- Key systems
- PBX systems
- Smart home applications

*Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price.*

*We will strive to offer prompt, friendly, and dependable service along with the latest technology to attain the highest possible customer satisfaction.*

*If you would like more information or have questions about anything in this newsletter, feel free to contact us at 605-869-2220.*

*This institution is an equal opportunity provider and employer.*