

THE CONNECTION

Kennebec Telephone Co., Inc.

Check out what's new at Chamberlain NAPA!



NAPA, as a company is always on the hunt to get new and better products to better serve their customers.

We are always trying to get better quality suppliers that provide top quality products that will supply our customers in a timely fashion and be at an affordable price. NAPA is proud to announce that we will be an official carrier of Craftsman tools starting around the first of August. Craftsman is a nationally recognized trademark that has been around for many years. The Craftsman name in tools has been around since Sears trademarked the tool line in May of 1927. Sears sold the tool line in their nationwide stores until they went out of business. We will be starting out with a general line of hand tools for the do-it-yourself customers and



our shop customers. We will carry a selection of wrenches, sockets, pliers, and numerous sets of tools to get us started in the Craftsman line of products.

As we move forward, we will be adding more products to our lineup to improve our selection as we see what customers are asking for and to keep up with the needs of sales and service. Being a Craftsman dealer will also provide customers with a local location to get any of their existing Craftsman tools warranted if need be. We hope to be a full-service Craftsman dealer and be able to take care of any needs our customers may have in the near future.

John Hloucha
Chamberlain NAPA Store Manager



In the US, over Four Million Robocalls are made...
per HOUR!

STOP ROBOCALLS

with Telemarketer call screening feature.

This feature is well worth the \$2.00 per month!

Available to KTCI telephone customers

Call today: 869-2220

Is it about time To Upgrade your Internet Speed?

With the majority of our customers now connected with fiber optics, are you aware that there are several “speeds” of internet to choose from? What speed is best for your household?

For starters, there are three main things you’ll want to keep in mind when trying to figure out how many Mbps you need:

Number of people: You’ll want more Mbps if you have more people using your internet. If it’s just you flying solo, then you won’t have to worry as much about faster speeds.

Number of connected devices: Number of people is not the only thing to consider- how many devices are each of those people using?. The more devices you have that use the internet, the more speed, or Mbps, you need. A true technophile, living alone, may have

more than a dozen devices running at the same time!

What you do online: Do you game? Watch Netflix? Stream music on Spotify? Or maybe you’re a pretty casual internet user who just checks email and Facebook.

Each of these activities need different speeds—otherwise you’ll run into laggy internet or that dreaded buffering icon.

Most of our customers currently have the base speed of 25/25. Not sure what your speed is? Check the internet page of your phone bill, it will be listed. Or give us a call and we can check for you.

If you are experiencing buffering when you enter Netflix, slower than usual searches on Google, or even a sluggish game of solitaire- it may be time to bump up your speed.

BLAZING FAST INTERNET SPEEDS TO A GIG AND BEYOND!

Yep, they’re available- Call today to upgrade .

869-2220

Or, is your Router slowing you down?

Do you ever think about what makes your wireless internet wireless? Sure, when you’re out in the world with your phone, it’s the signal from the tower that brings you your data. But in your home, it’s your router that liberates you from having to actually plug every device into a jack to make it work.

And strange as it may seem, these devices don’t last forever. Think of how much technology has changed in the last 10 years; if you’re still using a router from 2009, you’re fooling yourself into thinking you’re having the best internet experience.

With the speed of change, the average router should probably be replaced every couple years. KTCI’S Managed Wi-Fi Service, takes care of the “technical part” of wireless internet from the very beginning!

With the lease of a dual band ac router, remote tech support and lots of other great features, you should be good to go.

None of us are as technically savvy as we would like to be, but wouldn’t we all like to take advantage of what tech can do for us? Laptops, tablets, smart phone, smart watches, smart appliance , smart homes, and more and more it seems like smart everything! Managed Wi-fi will let you keep all those devices and services working. With the added benefit of tech support, either in your home or remotely, from a source you already trust, your Kennebec Telephone Internet tech team.

LAST CALL FOR 3G WIRELESS USERS

The end is near, if you are still using a 3g cell phone! This is not just applicable for KTC wireless customers, it will affect those who have used the same flip phone or "smart phone" for the last 10 years.

AT&T and Verizon announced their scheduled sunset dates for 3G services in early 2018. Both providers stopped allowing new 3G activations last year. AT&T has committed to keeping the 3G network operational through the end of 2021. Verizon's timeline is shorter. They will deactivate their 3G network at the end of 2019.

KTC Wireless has affordable options available for you! We offer a \$15 plan for Voice only users, perfect for emergencies, with over 4 hours of talk time per month; you might even use it more often! Need

more talk time, and maybe some texting? We also offer a plan for \$30 that might just be up your alley!

Just because you're moving on to 4G/LTE, it doesn't mean you have to move to a smart phone with a touch screen; we offer several flip phones between \$100 & \$200. However, if you're ready to try the smart phone, we also offer those. We can usually have your new device in your hands within a week. Financing is also available, if it makes the transition more manageable for you.



Let us help you move from 3G to 4G LTE; call soon to explore your options!

A Gentle Reminder-

It's been mentioned here before, but a reminder never hurt anyone, right?

We are only authorized to speak to customers named on a phone/internet account. This means we can't tell anyone but you how much your bill is, or let them make changes to your account.

Having only one name on the account can make it difficult if that person is unable to call on their own due to unforeseen circumstances. The additional name does not need to appear in the directory, but will be listed as an "ok to talk to" contact.

Not sure if you've already added someone or maybe need to update? We'll be glad to help you out.

Congratulations to Trusty & Sam



Congratulations to KTCI Central Office Manager, Trusty Mertens, seen here accepting his 15 year Loyalty check from Rod Bowar. Trusty joined Kennebec Telephone in June 2004.



KTCI Managed Wi-Fi Service

All this for \$9.95 per month

Monthly lease of Dual Band AC Router Plus-

- Installation in your house, passwords, connecting devices, and port forwarding.
- Passwords changed up to twice a year, at your request.
- Set up and password protect 2.4 Ghz & 5 Ghz bands.
- Remote repair.
- Labor included for trouble shooting problems with router.
- Port forwarding, Firmware Updates, Firewall set up, and assistance in adding new devices

**KENNEBEC TELEPHONE
INTERNET**

(605) 869-2220



Congratulations to Sam Sundall, seen here accepting his 10 year Loyalty check from Rod Bowar.

Sam began work at the KTCI shop/Charley's in July 2009.



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- Smart home applications

Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price.

We will strive to offer prompt, friendly, and dependable service along with the latest technology to attain the highest possible customer satisfaction.

If you would like more information or have questions about anything in this newsletter, feel free to contact us at 605-869-2220.

This institution is an equal opportunity provider and employer.